**DANIEL CHESLA**

856-404-1465

[Daniel.J.Chesla@Gmail.com](mailto:Daniel.J.Chesla@Gmail.com)

LinkedIn: <https://www.linkedin.com/in/dan-chesla-23897>

github: <https://github.com/DanielChesla>

**SUMMARY**

Dynamic professional with extensive experience in Agile and Waterfall environments utilizing .NET and open source platforms.

Proven track record of helping companies reach their goal of releasing the best quality software quickly and efficiently by introducing best practices throughout the entire SDLC.

**WORK EXPERIENCE**

**Jarden Consumer Solutions, Boca Raton FL 7/2016 – Present**

***Software Quality Assurance Consultant***

• Established QA and Release Management Processes in a .NET environment

• Implemented and Administered Atlassian suite to improve SDLC processes (JIRA, Bitbucket, Confluence)

• Wrote test plans for functionality, regression, and UAT

• Introduced automated testing with Nightwatch and Selenium

• Drove an email remediation project to ensure promotional emails were being delivered successfully to customer inboxes

• Worked with business units and project management teams to ensure QA was an integrated part the entire SDLC

• Used Salesforce CRM, Marketing Cloud, Service Cloud, Commerce Cloud and Analytics

• Performed IOS, Android and Desktop Cross Browser Testing for 50+ Jarden brand websites (Crock-Pot, Mr. Coffee, FoodSaver, Margaritaville Cargo, Oster, etc)

**Flexshopper, Boca Raton FL 3/2014 – 3/2016**

***Head of Software Quality Assurance***

• Helped company go from a small start up to a multi-million dollar publicly traded company in less than a year

• Reported directly to C level executives

• Responsible for creating effective Software Development Life Cycle processes (SDLC) including Requirements Gathering, Project Management, Quality Assurance, Release Management and User Acceptance Testing (UAT)

• Brought Agile Methodologies to the company, and ran daily standup/scrum meetings

• Wrote test plans for Compatibility, Functionality, and Regression Testing

• Conducted and reported on User Acceptance Testing (UAT)

• Used and customized Jira to manage our SDLC processes

• Wrote test scripts in Selenium to automate web testing

• Performed IOS, Android and Desktop Cross Browser Testing

• Participated in all Software Releases since inception

• Acquired knowledge of the LAMP stack (Linux, Apache, MySQL, PHP)

• Worked with Magento Ecommerce Software to manage and troubleshoot a very active ecommerce platform

• Tested and verified multiple reporting functions for accounting to ensure accuracy

• Rotated on Pager Duty for after-hours alerts and technical support

**Citrix, Fort Lauderdale FL 1/2014 – 3/2014**

***Software Test Engineer/QA***

• Contracted for a three month contract to test software being developed to facilitate customers with updating and maintaining Citrix software

• Created and executed test plans based on technical documentation, including software requirements and application specifications

• Used Linux based WANem to emulate network environments to test network latency, slow response and packet loss between client and server

• Used OneBug to report, document, and verify software bugs

• Worked closely with developers to communicate bugs that were discovered and additional testing that was required

• Created webserver to mimic production to test hotfixes in controlled environment

**Walt Disney World, Orlando FL 10/2013 – 12/2013**

***Software Test Engineer/QA***

• Worked as part of a 3 month project to test the integration of the Disney Magic Bands

• Tested various methods of interactions, including RF bands, Short Range and Long Range RF Readers, Kiosks, web portals, IOS devices

• Used HP Application Lifecycle Management (HP ALM) to write test plans and manage testing

• Participated in Daily Scrum meetings and Sprint Planning

**Federal Aviation Administration William J Hughes Tech Center, Egg Harbor NJ 1/2011 – 10/2013**

***Hardware/Software Test Engineer/QA***

● Worked in a secured facility in both the National Standards Test Bed and the Advanced Future Technologies Lab

● Tested various COTS and in house software packages for implementation, functionality and compatibility.

● Wrote programs in VB and AutoIT to automate testing.

● Used IBM Rational Robot to automate software tests

● Designed Virtual test environments to mimic production environments as per customer specifications in VMWare.

● Used Active Directory and Marimba to deploy software to machines to simulate enterprise deployment.

● Created and maintained Active Directory computer accounts and groups

● Maintained the lab environment, assuring Microsoft patches were current on workstations and servers

● Worked hand in hand with the Release Management team, documenting and communicating all test results and findings

● Used Remedy software to track request, problems and projects

**CIGNA Healthcare Corporation, Philadelphia PA 4/2009 – 1/2011**

***Release Management Software Distribution Analyst***

● Used Active Directory and Marimba to implement and deploy software to workstations and servers in the enterprise environment.

● Used Server Deployment Manager to deploy software to CITRIX servers

● Attended project manager meetings to schedule and coordinate deployments.

● Worked very closely with Quality Assurance to create environments and mimic software deployments for testing

● Managed software installations on VMware images

● Trained in SCCM

**CIGNA Healthcare Corporation, Philadelphia PA (continued) 6/2002 – 4/2009**

***Senior Technician***

● Traveled to Denver CO to facilitate technical migration during the Great West Health Care acquisition

● Assisted Healthcare clients and CIGNA employees with FTP and web based file transfers.

● Assisted CIGNA employees accessing mainframe healthcare applications.

● Assisted Cigna employees and external customers accessing the Cigna Healthcare network via VPN, VMWare, EDI and FTP

● Diagnosed and resolved issues with various operating systems, including Windows 98, Windows NT, Windows 2000, and Windows XP.

● Diagnosed and resolved issues with various Microsoft Office applications, including Outlook, Word, Excel and Powerpoint.

● Used Vantive call tracking software.

● Administered Usernames and Passwords for Internet Portal with Siteminder Utility

● Trained in Federal HIPAA Regulations

● Responsible for interviewing, training, and mentoring new technicians

● Developed a technical interview to measure potential new hires

● Used Microsoft Exchange server to manage email accounts

● Supported client operating systems, including Windows 95/98, NT 4.0, Windows 2000, and Windows XP

● Installed wall plates, hubs, switches, routers, and Cat5 cable in ceilings and walls.

● Configured broadband Internet connections to be used throughout the office environment.

● Set up Internet and e-mail accounts for end users. Worked for clients in general desktop and network training and support

● Provided ongoing technical support via e-mail and telephone

**EDUCATION**

**Computer Training Inc, Moorestown, NJ 11/2001**

*Cisco CCNA Program, Cisco CCNA Certified*

**Computer Networking Technologies, Mt Laurel, NJ 4/2001**

*MCSE program, covering:Windows NT 4.0 Workstation, Windows NT 4.0 Server, Windows 2000 Professional, Windows 2000 Server, Windows 2000 Advanced Server, Migration from Windows NT 4.0 to Windows 2000*

Comptia A+

Comptia Net+

**Shawnee HS, Medford, NJ 6/1993**